

****GENERAL RULES AND CONDITIONS OF OPERATION****

****PARKING TERMINAL 1. DEFINITIONS****

For all intents and purposes, the parties agree to the following definitions:

- Company: Alwayseasy – Parking, Lda;
- Parking: Parking Terminal 1, or simply Parking, covered and uncovered, fenced and walled, with an alarm, permanent 24-hour surveillance, 365 days a year, and restricted admission to third parties, located in the surrounding area of Lisbon airport or within a 9-kilometer radius, without any prejudice to the customer;
- Customer: Individual or legal entity that will use the parking lot under the conditions provided for in this agreement;
- Vehicle: Automobile that the customer, under any legitimate title, has availability of, excluding any accessory item not incorporated therein, and that is appropriate;
- Airport: Humberto Delgado International Airport (Lisbon), in whose vicinity the Parking is located.

****2. OBJECT OF THE CONTRACT****

This contract aims to provide the Parking facilities for the periods agreed upon between the Customer and the Company, daily, and subject to the other conditions provided for in the following clauses.

Access to the Parking lot is conditioned upon acceptance of the conditions stipulated in these "GENERAL RULES AND CONDITIONS OF OPERATION OF PARKING TERMINAL 1".

****3. DURATION OF THE CONTRACT****

1. This contract will have the duration agreed upon in each case between the Customer and the Company, without prejudice to this period being extended or shortened, upon communication between the parties.

****4. CONDITIONS****

1. Without prejudice to other provisions in this Contract, by subscribing to it, the following benefits will be ensured to the Customer:

- a) Guarding of the vehicle in the Parking facilities for the duration of this Contract;
- b) The possible collection and delivery of the Customer's Vehicle at the Airport, if specifically agreed upon between the Customer and the Company, with a minimum advance notice of 1 hour, to be carried out by duly authorized employees of the Company;

- c) Transportation provided to the Customer, their companions, and luggage, from the Parking where the vehicle is parked to the Airport and vice versa, in Company transport,
- d) Vehicle washing, if specifically requested by the Customer, or offered by the Company;
- e) Vehicle repairs, if specifically requested by the Customer.

2. The provision of the benefits conferred in the previous point assumes that:

- a) The Vehicle key will be handed over by the Customer to authorized representatives of the Company, either when depositing it in the Parking or when collecting it at the Airport, which will be parked in the Parking facilities and facilities of other entities, which have an agreement with the Parking within a 9 km radius;
- b) The authorized employees of the Company may, at any time, move the Vehicle within the Parking premises, in order to allow the movement of other vehicles that are subsequently picked up by other Customers, or, in any case, to allow the optimization of Parking spaces;
- c) Authorize the driving of the vehicle on public roads by Company employees, this authorization being valid for the journey between the Parking and the Airport, Parking facilities and facilities of other entities that have an agreement with the Parking, within a 9 km radius, and from there to the Airport, and may also, in exceptional cases (road closures, abnormal traffic, police diversion, etc.), be moved along a different route.

****5. ADDITIONAL CONDITIONS AND PRICES****

- 1) The collection of the vehicle will depend on the procedure agreed upon between the Customer and the Parking, in one of the following modalities:
 - a) Prior indication, made at the time of delivery of the Vehicle, by telephone communication, online, or via email, indicating the date and time of the Customer's return, with indication of the modality of direct delivery of the Vehicle at the airport or delivery at the Parking and subsequent transportation to the Airport, to duly uniformed and identified employees, always observing the check-in procedures referred to in clause 7;
 - b) In the absence of any of the previous procedures provided for in the preceding point, the collection of the Vehicle may still be made by communicating with one of the duly identified employees of the Company present at the Airport, or by contacting the Company by telephone. The Customer accepts that, in this case, the vehicle collection procedure may be delayed;
- 2) Once the company has accepted the reservation as valid, an email will be sent to the email address provided by the customer. It is the responsibility of the customer to ensure that the correct email address was provided. It is the responsibility of the customer to ensure that they receive the email. If for any reason you do not receive it, you should contact the Parking to resolve the issue.
- 3) The price to be paid by the Customer will be the one listed in the price list displayed on the website www.parkingterminal1.com and at the premises and previously known to the Customer, and will correspond to the number of days multiplied by each daily rate (partial or hourly periods not billed). Payment will be made upon delivery of the vehicle, taking into account the chosen parking lot and additional services and the period of use enjoyed.

****6. CUSTOMER OBLIGATIONS****

The Customer undertakes to the Company to:

- a) Deliver the Vehicle in full mechanical condition, in full working order, and with all technical inspections and revisions, as well as with all legally required documentation, which adequately proves the availability of the vehicle by the Customer and its movement by the Company's employees under clause 4.1 b).
- b) Hand over the vehicle keys that allow access to it, the alarm remote if it is autonomous, and any other command that allows deactivating the alarm if necessary;
- c) Allow access to the interior of the vehicle and its driving by Company employees, under the terms and for the purposes of clause 4.2 b)
- d) Any other access to the Vehicle is excluded, except for situations resulting from orders from entities with authority, namely, Police and judicial officials or with public order powers;
- e) Carry out the check-in and check-out procedures provided for in clause 7, subscribing to the corresponding documentation;
- f) Authorize the Parking, through its employees, to remove from the vehicle, after its delivery, any item incorporated therein but easily detachable, such as antennas and other car accessories, which must be replaced in the vehicle at the time of its collection;
- g) Pay the price of the services under this contract in accordance with the price list in force at any given time.
- h) Authorize the company to maneuver and park the vehicle in the parking lots of Parking Terminal 1 and other facilities of other entities that have an agreement with Parking Terminal 1, within a 9 km radius.
- i) In case of an accident, customers accept the repair of vehicles at the workshop contracted by Parking Terminal 1 to the detriment of any other.
- j) Customers whose vehicles are parked on public roads, in case of an accident, must always activate the vehicle's compulsory insurance.

****7. ENTREGA E RECEÇÃO DA VIATURA****

1) A delivery of the vehicle, either by immediate deposit in the Park or by pick-up at the Airport, shall adhere to the following:

- a) The Client must deliver the vehicle without any belongings that are not part of it, whether in the cabin or in the trunk, visible or not, namely equipment, radios, computers, cameras, clothes, or any other physically appropriable property, for which Parking Terminal 1 assumes no responsibility.

b) The Client and the Park representative shall conduct a check-in of the Vehicle, during which an inspection of its interior and exterior will be carried out to record the mileage, damages, wear and tear, or existing defects on the delivery date, a record that will be kept for up to 15 days in the company's possession;

c) The Client must sign the Company's reception document, declaring all and any objects, including those mentioned in item a), the vehicle's mileage, and other facts that may be relevant for the Park's liability purposes;

d) The company will not register minor damages, such as stone chips, scratches less than 15 cm, dents less than 6 cm, or interior damages. If weather conditions, lack of light, or dirty vehicles prevent a complete inspection of the vehicle, then the Park assumes no responsibility for damages resulting from lack of knowledge of their existence. Any claim the Client wishes to make should be sent to: apioaocliente@parkingterminal1.com;

2) The Vehicle's reception by the Client, whether at the Airport or at the Park, will be preceded by a check-out of the Vehicle, with an inspection by the Client and the Company's representative. Any claim the Client wishes to make should be emailed to: apioaocliente@parkingterminal1.com;

3) Considering the reception and check-out to be carried out under the previous clause, any complaints that the Client may present regarding damages or deficiencies must be sent within 5 business days after the Vehicle's reception date, under penalty of the Client's right to complain lapsing.

****8. RESPONSIBILITY OF THE COMPANY****

1) The Company shall be liable to the Client for damages caused by its employees strictly in the following cases:

a) Damages caused to the Vehicle as a result of handling within the Park for the purposes specified in clause 4.2 b) and c);

b) Any damages suffered by the Client and their companions as a result of transportation under clause 4.1 c) provided that they occur due to gross negligence or willful misconduct by the Company's employee performing the functions of the transport vehicle's driver in question;

c) Any other damages resulting from unlawful acts with intent or gross negligence by employees, representatives, or agents of the Company and whose liability cannot be excluded under clause 7.2 or by viewing closed-circuit camera images owned by the Company;

2) The Company's liability is expressly excluded concerning:

a) Damages suffered by the Client regarding theft of any belongings left in the vehicle after its delivery, in breach of the provisions of clause 7.1 a);

b) Any electrical, mechanical, or wear-and-tear damages resulting from continuous use of the vehicle;

c) Any damages caused by third parties as a result of their unlawful intrusion into the Park, notwithstanding the fencing, alarm, and surveillance systems installed, or by natural causes that cannot be avoided by the Company.

d) Breakage of windshields or other damaged glasses.

e) Damaged or punctured tires.

****9. CLIENT'S RESPONSIBILITY****

1. The Client shall be responsible for any fines, penalties, or liabilities that the Company has to pay due to any irregularity found in the Vehicle, its documentation, or its ownership.

2. In case of non-payment by the Client of the contracted price or any other expenses incurred by the company, the company has the right to retain the vehicle (cf. Art. 755 n.1 al.e) of the Civil Code), which will be released as soon as the outstanding amount is fully paid, including the amount due for additional days of vehicle parking plus interest.

3. Any written complaint made by the client must comply with the provisions of Point 7 n.2 and n.3 under penalty of the right being precluded.

4. Clients must comply with the instructions given by the Park's staff. The Park reserves the right to refuse parking service to anyone who, in its view, may pose a risk or subject its employees to physical and verbal assaults.

****10) PERSONAL DATA****

The data collected about the Client are also intended for compliance with legal obligations and for use in contractual relations with Insurers, Banks, and other Institutions, with the Company committing to keep strict confidentiality about all data, reserving access to them exclusively necessary for its normal activity. The respective holder is assured the right of access and rectification of the data in accordance with Law 67/98, of October 26 (Personal Data Protection Law).

****11) MISCELLANEOUS PROVISIONS****

1. Any expression aimed at baselessly denigrating the company's image subjects its Author to Criminal and Civil Liability rules and for damages caused.

2. The company is not responsible for accidents, any damages of an illicit or criminal nature caused to parked vehicles, nor for the disappearance of objects inside vehicles, their theft or robbery, or natural disasters, such as falling trees, etc., as well as other unintentional damages that may occur.

3. Complaints regarding the Parking Lot can be recorded in the complaints book.

****12) AGREED JURISDICTION****

1. In case of any dispute (Law No. 144/2015, of September 8), consumers should resort to the Alternative Dispute Resolution Entity, with the Lisbon Consumer Conflict Arbitration Center being competent to act on contracts concluded in the Municipality of Lisbon.

2. As an alternative to the above, sign an arbitration commitment - VOLUNTARY ARBITRATION LAW - Law 63/2011 of December 14.

LEGAL NOTICE

This legal notice establishes the conditions of use for the web space "www.parkingterminal1.com" owned by ALWAYS EASY PARKING UNIP. LDA, (hereinafter referred to as the Company), with registered address at Rua Salgado Zenha, No. 8, 2685-332

Prior Velho, Loures, email reservas@parkingterminal1.com, VAT number: 510352421CIF, and registered at the Lisbon Commercial Registry Office.

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The purpose of data collection is to inform interested parties about the company, its services, and/or products. Refusal to provide data will make it impossible to provide information.

You may send your communications and exercise your rights of access, rectification, cancellation, and opposition through the email address or postal address indicated above.

The data provided by Users through the website and/or email may be used for advertising purposes, both via SMS messages to mobile phones and via email.

Under no circumstances may the User introduce any type of virus into the website domain or attempt to access its data, modify them, access its email accounts, messages, or others.

The company does not guarantee the quality, accuracy, reliability, correctness, or morality of the data, programs, information, or options, regardless of their origin, circulating on its network or networks accessed by the User through the website. The Customer expressly agrees to hold the company harmless from any liability related to the website. The User assumes sole responsibility for the consequences, damages, or actions that may arise from accessing said contents as well as their reproduction or dissemination.

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Most browsers accept cookies as standard and, regardless of them, allow or prevent security settings on temporary or stored cookies.

Without your express consent through cookies enabled in your browser, Alwayseasy-Parking Unip, Lda will not link cookie data stored with the personal data provided at the time of registration or purchase.

What are the types of cookies used on this site?

- Technical cookies: These allow the user to navigate through a website, platform, or application and use different options or services that exist, such as traffic control and data communication, session identification, access to restricted areas, remembering the elements of an order, carrying out the process of purchasing an order, making a request for registration or participation in an event, using security features while browsing, storing content for the broadcast of video or sound or sharing content via social networks.

- Personalization cookies: These are those that allow users to access the service with some general characteristics based on a predefined set of criteria in the user's terminal, such as language, the type of browser through which the service is accessed, the location from which you access the service, etc.

- Analysis cookies: These are those that are well treated by us or by third parties, which allow us to quantify the number of users and carry out statistical measurement and analysis of the use made by users of the service offered. To do your navigation discussed on our site, to improve the offer of products or services we offer.

- Advertising cookies: These are those that, well treated by us or by third parties, allow us to manage the most effectively the offer of advertising spaces on the website, adapting the content of the ad or service requested from our website. For this, it must analyze your browsing habits on the internet, and we can show advertising related to your browsing profile.

- Behavioral advertising cookies: These are those that allow the management, in the most efficient way, of the advertising spaces, if the editor is included on a website, application, or platform from which the requested service is provided. These cookies store information on the user's behavior obtained through the continuous observation of their browsing habits, allowing the development of a specific profile to display ads based on it.

Third-party cookies: The website www.parkingterminal1.com may use third-party services on behalf of Alwayseasy-Parking Unip, Lda, to compile information for statistical purposes, to use the website, the user and for the provision of other services related to the activity of the website and other Internet services.

In particular, this website uses:

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- PHPSESSID Technical Cookie: This cookie is used for the PHP programming language to allow session variables to be stored on the web server. This cookie is essential for the website to function.

The User expressly agrees to the use of this Website, the processing of the information received, in the manner and for the purposes mentioned above. They also acknowledge their potential to refuse the processing of such data or information by rejecting the use of cookies, by selecting the appropriate settings for this purpose in their browser. Although this option to block cookies in your browser may not allow the full use of all the features of the site.

You can allow, block, or delete the cookies installed on your computer by configuring the options of your browser installed on your computer: Chrome; Explorer; Firefox; Safari.

If you have any questions about this cookie policy, you can contact Alwayseasy-Parking, Lda via email: apoioaocliente@parkingterminal1.com